

## Law-Hsu, Diane (CCI-Atlanta-LD)

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**From:** sldnoreply@sl.universalservice.org  
**Sent:** Tuesday, December 20, 2016 12:26 PM  
**To:** ERATE Support (CCI-Southwest)  
**Subject:** RE: Initial Contact, 22-925842

Thank you for your inquiry.

Invoice 2350712 has been processed as of 3/28/2016. However it was approved for \$0 because the customer billed date was outside the Funding Year.

If an invoice deadline extension request is not timely filed, you must first file a waiver request with the FCC and the FCC must grant your waiver request before USAC can extend the invoice deadline.

For instructions on submitting a waiver request to the FCC, please see the 1/15/2016 News Brief and scroll down to the heading "All waiver requests filed at FCC": <https://usac.org/sl/tools/news-briefs/preview.aspx?id=657>

Additional information about waiver requests to the FCC can be found on the Schools and Libraries website here, under the heading "To File an Appeal with the FCC": <http://www.usac.org/about/about/program-integrity/appeals.aspx>

If you have any further questions, please feel free to contact our Schools and Libraries Helpline at 1-888-203-8100. Please remember to visit our website for updates: <http://www.usac.org/sl>

Thank you,  
Schools and Libraries Division  
Universal Service Administrative Company

-----Original Message-----

From: [eratesupport@cox.com](mailto:eratesupport@cox.com)  
Subject: Initial Contact

[FirstName]=Kristina  
[LastName]=Perez  
[JobTitle]=Sr Erate Specialist  
[EmailAddress]=[eratesupport@cox.com](mailto:eratesupport@cox.com)  
[WorkPhone]=6233283191  
[FaxPhone]=  
[PreviousCaseNumber]=0

[FormType]=474  
[Owner]=TCSB  
[DateSubmitted]=12/20/2016 11:59:50 AM  
[AttachmentFlag]=N[BenOrSpinNumber]=143008929  
[FormID]=BIBBCOUNTY\_FEB-JUN15  
[FRN]=2632427  
[ApplicationNumber]=2350712

[Question2]=I submitted SLD invoice # 2350712 back on 2/28/15. At the time the customer was under a review and all invoices were held for the remained for FY14 while FY15 was looked at. Recently FY15 was approved, but I have not

heard back on this invoice. The invoice was submitted prior to the invoicing deadline. Can you please provide me with an update?

Thanks!